



- Business & Community
- Real time information
- Open Data
- New business
- Innovation
- Council decision making
- Efficient operations & maintenance
- Contract compliance
- Improved customer services

What is a Smart City?

Forrester Research emphasises the use of computing to monitor infrastructure and improve services: *“The use of smart computing technologies to make the critical infrastructure components and services of a city ... more intelligent, interconnected and efficient.”*

U.S. Office of Scientific and Technical Information also stresses infrastructure: *“A city that monitors and integrates conditions of all of its critical infrastructure - can better optimise its resources, plan its preventive maintenance activities, and monitor security aspects while maximising services to its citizens.”*

The Smart Cities Council: *“A city that uses information and communication technology (ICT) to enhance its liveability, workability and sustainability.”*

References:

Department of the Prime Minister and Cabinet
Department of Industry, Innovation and Science:
 Funding Grant, Smart Cities and Suburbs Program - Round 1
<https://cities.dpmc.gov.au/smart-cities-plan>

Smart Cities Council:
 The Internet of Things as the Smart Cities Backbone
<http://smartcitiescouncil.com/>